# SOCIAL AUDIT REPORT 2023





## SOCIAL AUDIT REPORT

Nepal GoodWeave Foundation

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Version Final

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#### 1. Brief Description of NGF

#### **Nepal GoodWeave Foundation:**

Nepal GoodWeave Foundation (formerly Nepal Rug Mark Foundation) is a Non-Profit making and Non-Government Organization established in December 1995 AD as a result of collaboration among Carpet, Entrepreneurs, Child Right NGOs, and international Development Organizations, Giz, UNICEF, the German Agency for Technical Cooperation (GTZ) and the Asian American Free Labor Institute (AAFLI).

Being a country affiliate of GoodWeave International (GWI), Nepal GoodWeave Foundation (NGF) has proven to be a viable initiative to effectively address the child labor issues in the carpet industry of Nepal. In its more than 27 years of operation in Nepal, it has been able to bring more than 50% of the carpet industry to the GoodWeave's viable standards including carpet weaving and spinning sectors. Moreover, it is largely expanding towards covering the entire carpet industry of Nepal and replicating its sustainable model to other industries.

Through its multi-pronged approach along with inspection, Monitoring and Certification mechanism, GoodWeave tries to maintain child labor free environment in the Nepali carpet industry in preventing children to enter into the factories as child laborers. On the other hand, training to the children through its various programs and activities.

#### GoodWeave and its Network:

GoodWeave is a global non-profit initiative working to end exploitative child labor in carpet industry offering educational opportunities to children removed from carpet factories. It is unique cooperation between Carpet Entrepreneurs and Child Rights NGOs for carpet producing and consuming countries. Through workplace inspection, monitoring and consumer labelling, GoodWeave provides the best possible assurance that no child labor has been used in the manufacture of carpet. Moreover, GoodWeave broadly works for socially and environmentally responsible business practices in line with the International Social and Environmental Accreditation and Labelling Alliance (ISESAL), a global leader in setting benchmarks and best practices for certification in this field.

GoodWeave network operates in Nepal, India, Afganstan, United Kindom and United States of America. GoodWeave International (GWI), the governing international body was established in Germany in 1994 and owns the GoodWeave Trademark.

#### **Vision:**

GoodWeave's vision is a world free of child labor.

#### **Mission:**

GoodWeave ensures ethical production reducing child labor and enhancing socioenvironmental aspects of carper and other industries.

#### **Objectives**

- Develop child labor free supply chain of carpet and the industries and nurture the market preferences
- Support to create ethical production in social and environmental aspects through expanded standards
- Provide preventive and alternative opportunities for children in the working community of industries
- Advocate the concerned authorities for protection of child and human rights
- Apply the sustainable model of organizational strengthening
- To prevent use of child labor by having carpet producers/ exporters abide by the legal and social responsibilities through licensing of GoodWeave.

#### **Program of NGF:**

#### **Rehabilitation Program**

- Centre based rehabilitatin program (transit home)
- Community based rehabilitationi program
- School based rehabilitation program
- Vocational training

#### **Preventive Social Program**

- Sponsored Education Program (SEP)
- Day care education (Early Childhood Development Center)
- Psycho Social counseling provided to children and their families
- Monitoring and follow-up for children under the community based rehabilitation (CBR) and sponsored education program (SEP)

#### Awareness and advocacy program

- Consultative meeting with stakeholders
- Masss awareness program
- Publication and distribution of printed materials
- Productin of airing of PSA materials

#### 2. GENERAL BACKGROUND

Social audit is a process where the beneficiaries/ right holders and stakeholders analyze, review and provide feedback on the effectiveness, efficiency and relevancy of programs, activities and resources of an institution. It is a way of understanding, measuring, reporting and ultimately improving an organization's social, ethical, environmental, financial and managerial performance through creating a conversation between an organization and its clients, partners and stakeholders.

The term, social audit was used as far back as the 1950s. There has been a flurry of activity and interest in the last seven to eight years in India and neighboring countries. Voluntary

development organizations are also actively concerned.

Social audit is based on the principle that democratic local governance should be carried out, as far as possible, with the consent and understanding of all concerned. It is thus a process and not an event.

In the context of Nepal, social audit is a relatively newly emerged qualitative tool in development practices but it is gaining acceptance by government. The Right to Information Act 2064 (2007) incorporates the idea of social audits. Many national and international civil society organizations have applied this process as a means of undertaking on-going performance evaluations of their programs in presence of years.

Recognizing the importance of people's voices and engagement in improving public service delivery, various Governmental and Non-Governmental Organizations have embraced social audit practices. Yuwa through this Social Audit practice aims to promote accountability, transparency and responsiveness in all kinds of services delivered by the organization. Through the process of social auditing, Yuwa expects communities; government authorities; partners, and all beneficiaries and stakeholders are empowered to monitor services and claim accountability and thereby seek to improve the quality and accessibility of services.

In addition, this practice includes the public dissemination of the findings of the audit at a public mass at which providers and officials have the opportunity to respond to the findings and discrepancies.

#### 3. OBJECTIVES OF THE SOCIAL AUDIT

- To increase accountability, transparency, responsiveness of RHRN towards targeted people, beneficiaries/right holders and stakeholders through behaviors, policies and program
- To enable an environment to learn and gain a critical insight into internal working modality through feedback, and inputs from the people with whom we work and our stakeholders.
- To create a forum where stakeholders can share their experiences, provide information and get people's perspective for our improvement.

#### 4. PROGRAM ACTIVITIES

#### 4.1 Welcome and Context Setting

After registration and lunch, program started by Hem Moktan as Master of Ceremony. Program was chaired by Ubaraj Bhandari, Vice President of Nepal GoodWeave Foundation. Likewise, honorable Kumari Moktan, Social Development Minister from Ministry of Social Development, Bagmati Province was present as the chief guest of the program whereas Deputy Mayor of Gokaneshwor Municipality was present as the special guest. During the same Nepal Carpet Manufacturers & Experters Association - Er. Tenzing Sherpa was present as the guest as well.

#### (See Program Schedule in Annex 2)

Participants and guests were welcomed in program by Secretary of NGF - Kiran Thapa in the program venue Apex Business Hotel, Sinamangal, Kathmandu highlighting the importance and purpose of conducting Social Audit, transparency and to increase the accountability of the programs run by the organization.

Children, youths, representatives from different social organizations, government official representatives, partners, supporters, and media persons were the participants of the program. (See List of Participants in Annex 1)

#### **4.2 Presentation Session (Project Updates)**

A social audit is a way of measuring, understanding, reporting and ultimately improving an organization's social and ethical performance. A social audit helps to narrow gaps between vision/goal and reality, between efficiency and effectiveness. It is a technique to understand, measure, verify, report on and to improve the social performance of the organization.

It can be observed that the social audit is also being practiced in Nepal as well by different organizations. Social auditing is taken up for the purpose of enhancing local governance, particularly for strengthening accountability and transparency in local bodies.

In such background, to share the information of the organization, program officer of NGF - Hem Moktan presented the brief of the organization, the program updates along with the financial updates as well

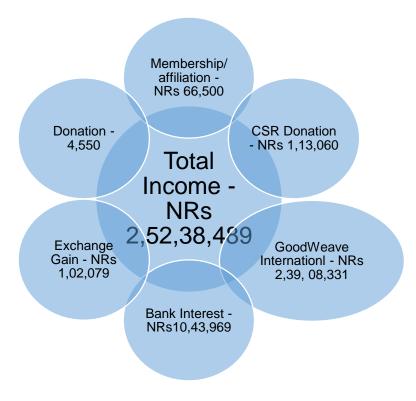
Nepal GoodWeave Foundation urges its member organizations to avoid using child labors in carpet industry. To achieve this, NGF acts as a coordinator and offers necessary support. With local government's endorsement, NGF rescues and reintegrates children who are vulnerable and exploited as child labor. The organization also runs a children's home and takes care of the education for the rescued children. NGF offers formal education opportunity or family reunion program for those children who are under 18 years old or under grade 12 and living in the children's home. The organization also offers residential technical and vocational trainings. It also takes care of the early year children of the laborers by setting up day care homes and providing educational opportunity. NGF also supports the education of the carpet factory laborers' children by enrolling them in school and providing books, copy and other stationary materials. This will encourage them to join school and prevent them from becoming labor in carpet factory.

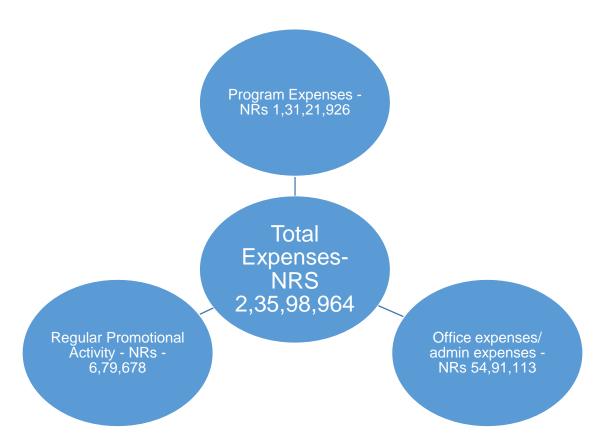
The total beneficiaries for the carried program is presented as bellows:



#### **5.** FinancialStatus

Overall income and expenditure details of fiscal year 2079/080 and justified accountabilities by answering public questions and verifications had been presented in the program. The presentation disclosed the income and expenditure details by source of fund (total committed amount), the total expenses for the year and the remaining balance which will be carry forward for next year.





Total remaining amount - NRs 16,39,525.

After then, social Auditor Mr. Bishnu Bahadur Khatri highlighted how social auditing creates an impact upon governance. It values the voice of stakeholders, including marginalized/poor groups whose voices are rarely heard. Therefore, social auditing is taken up for the purpose of enhancing local governance, particularly for strengthening accountability and transparency in local bodies, he said.

The presentation highlights on the objectives of the Social Audit program and its importance among the social institutions. He had highlighted about the policy measures being taken by the organization, prior approvals from different government institutions before starting the projects and coordination/ collaboration with different institutions to achieve the objectives of the organization. He had also highlighted that, of the security of staffs, the organization had joined SSF and now planning to register the staffs there. Presentation was followed by the open floor discussion among the participants where every present participant was provided opportunity to provide their views

## **6.** Open floor discussion

The open floor discussion was focused on three aspects i.e. - best part of NGF, things to improve and suggestions for future endeavors. The opinion from the participants were presented below:

Sabina Kumari Shrestha - Representative - Women and Children Section

I want to appreciate the coordination made by NGF with municipality and specially in my section. We jointly went for carpet factory inspections as well. There are lot of carpet factory who are besides our mechanism, so we need to include them as well and collect data regarding the presence of children there. NGF also should work on the supply side of child labors. It will be better if there is provision of observer member of child representative from municipal child club in the executive committee of NGF.

#### Lochan Regmi - Representative, NCRC

The request of temporary settlement in NCRC is in process. It will take a while for NGF though you had submitted all of the documents. All the activities being carried out by NGF is very satisfactory. I want to request NGF to focus on the referral mechanisms as well focusing that it will also support children in school reenrollment and protecting them in school and in family as well.

#### **Representative - Municipal Child Rights Committee**

Besides regular program of NGF, I felt that the family reintegration of children was carried out in hurry. So, rather than doing hurry it should be effective and sustained. Also, I would like to know the process of family training in the field. We do present physically or its virtually? How we coordinate with local government?

#### **Mohan Dangal - Presidnet, Consortium Nepal**

I would like to thank NGF for hosting social audit program. Just for query, I would like to know if the organization also works for inclusion of people with disability. Also, how learning process is included and prioritized for child advisory board or child protection committee?

#### **Teacher representative - LAB School**

Ongoing activities in my school is very satisfactory. NGF periodically discuss with us regarding the same. So, I am thankful for the work of NGF.

#### Kamal Hari Pokhrel

I am happy to join with NGF and its words. I found that the facilitation and monitoring part of NGF is very good. So, thank you so much for your continuous support.

#### **Bahadur Sherpa - GoodWeave Certification Nepal**

Previously the certification is used to be part of NGF. But now we are separated. But in carrying different activities, we are working together for betterment of children and making carpet industry free from child labor.

#### Parent representative (80 years old)

I would like to thank NGF for its good work. I had nothing to share more, but like to request to continue its work for the wellbeing of children.

#### Dilip - Student representative (SEE Graduate)

I studied in LAB school. With support from NGF, I am able to pass SEE with good grades. So, I would like to thank NGF for its support and its impact towards my life.

Followed by the responses of beneficiaries, social auditor Bishnu Khatri and Hem Moktan responded the key questions. They shared that the organization is closely working in coordination with local governments/institutions i.e National Child Rights Council, Kageshwari Manohara Municipality, Gokerneshwor Municipality and National Youth Council. Family reintegration was being carried out with joint support from the related local government. They both also thanked the participants for their suggestions

### **7.** Remarks from the guests

Following the open floor discussion on presentation and responding the raised questions, the formal program continued with the remarks from the guests. The summarized view of the remarks were presented as below:

#### Mohan Dangal - Chairperson, Consortium Nepal

I would like to thank NGF for providing this opportunity for Consortium Nepal and express the views on behalf of the organization. NGF is the current immediate past president of Consortium Nepal which means the organization had already led the network. The social audit is the symbol of good practice for other organizations as well. I would also like to highlight the different practices being taken by NGF for the promotion of meaningful child participation. I hope that it will continue it in future days as well.

#### Er. Tenzing Sherpa - President, Nepal Carpet Manufacturers & Exporters Association

Initially, thankful and congratulations towards NGF for organizing social audit. While working in carpet sector, NGF should think about the minimum wages of labors. As of now, NGF had its limited boundary to reach the carpet factory. So, if NGF needed further support in future days, Nepal Carpet Association is always there to support required.

#### Prakash Khatiwada - Chairperson, National Child Protection Alliance (NCPA)

I want to thank and congratulate NGF for organizing this social audit. As we CSOs should be accountable towards the rights holders, and it is the correct step taken by NGF. Through this stage, I want to remember the coordination that we had made between NCPA and NGF. We both organizations are also the part of SDG 8.7 alliance, so I would like to urge NGF for further collaboration for the eradication of child labor.

#### Sannani Lama - Special Guest, Gokarneshwor Municipality

In my opinion, Gorkaneshowr Municipality had the highest number of carpet industry in Kathmandu Valley. Being the local government representative, we are also the guardian of all of the children of our municipality. So we are working towards ensuring their rights. We are also planning to declare our municipality as the CFLG ensured municipality. But having the lots of migrant workers, we are facing difficult in doing so. And also we are planning to develop proper database of children which will support us in developing proper plan for children. With support from NGF, we had done many activities jointly and we are expecting to do more in coming days. Being part of the social audit, it is also a good learning opportunity for me as well. Being in the same municipality, we are always open to work together and support for ensuring rights of children of the municipality.

# Hon. Kumari Moktan - Chief guest, Minister, Ministry of Social Development, Bagmati Province

Social audit organized by NGF is also an opportunity for me to know about the society as well. I found that the works done by NGF is very impressive. Thank you so much for taking it forward. Being the focal ministry to look after the rights of child, we are also in process of developing provincial children's policy and provincial child rights committee. We welcome the suggestions from CSOs to make the policy more realistic. Also we are very much open to work together with CSOs in child rights issues. As a step towards making the province child friendly, we had allocated some fund for organizing orientations on CFLG to the stakeholders. For ensuring rights of child of all children of our province, we all have to work jointly. And we are expecting same from all of the CSOs who are working on children's issue.

## **8.** Challenges and opportunities

Challenges and problems are one of the main issues that one should encounter everywhere. And no exception for the implementation of NGF projects as well. Below is list of major challenges and problems (besides logistic management of the programs) encountered during the implementation period of its activities:

- Different requirements of the local government while doing reintegration of children
- \* Expectations from the government in support for the reintegrated child and their family.
- \* No proper/ lack of proper database within the governments especially number and status of children
- \* Unforeseen natural disaster, diseases (dengue, COVID pandemic)

#### **9.** Suggestions from the beneficiaries

As a part of social audit, a series of discussions with the right holders (beneficiaries) of the projects being carried out by NGF was also held. Also an open floor discussion during the social audit event was also carried out with beneficiaries of different projects being run by NGF.

Taking reference to the discussions carried out, it can be clearly observed that that the activities being implemented in the field were found to be satisfactory. The rights holders also accepted it well as those activities were directly supporting them in their daily life as well. It was also

observed that the NGF had maintained good rapport and communication with their right holders regarding the program and information related to it.

## 10. Coordination and Networking

NGF is not working in an isolated manner but active to achieve the goal in coordination with and cooperation of varieties of stakeholders like government bodies, school and college teachers, social workers, mass media, service providers, suppliers as well as several national and international non-governmental organizations. In the year 2079/80, NGF had coordinated with the following organizations/ instutions during the course of implementation of its activities towards achieving its goal:

- National Child Rights Council
- National Youth Council
- Kageshwari Manohara Muncipality
- Gokarneshwor Municipality
- Related government institutions
- Other related organizations/ networks
- Education Protection and help for children (EPHC)
- Children Welface and Rural Development Services (CWARDS)
- GoodWeave Certification Nepal
- Laboratory Secondary School
- Under Privileged Children's Education (UCEP) Nepal
- Local Schools and colleges

Besides it, Nepal GoodWeave Foundation is also the active member of following networks

- Consortium Nepal
- National Child Protection Alliance
- Children are Zone of Peace
- CSO Forum on SDG 8.7
- Forced Labor Elimination Advocacy Group

## 11. Partners and supporters

There are some regular development partners and allies who are supporting Nepal GoodWeave Foundation to achieve its goal. Among them, GoodWeave International is one of the main partner/ supporter. Likewise, contribution from individual donors, CSR donation, exchange gain and membership fees are also the major contributers for achieving the goal of the organisation.

## **12.** Closing Session: Respond and Closing

Responding to the issues raised by participants during the open discussion session, program chair as well as the vice-president of Ubaraj Bhandari appreciated the keen interest of

participants to support the organization and its works performed the past. Participants were happy, satisfied and supportive towards NGF works. He also assured that NGF will be continuing to work together in the future too.

Social Auditor Santosh Maharjan thanked all the participants and the NGF for sharing their experiences and trusting him for the critical role like social auditing. He thanked NGF for their commitment to continue supporting children and increasing in their learning achievement.

The program ended with vote of thanks from the program chair and vice-president of NGF - Ubaraj Bhandari to all the participants for their valuable presence, active participation, feedback and suggestions for the advancement and enhancement of NGF. He also updated on some issues related to NGF on the queries of participants. He gracefully replies to the queries raised on open floor discussion and will be considered in the upcoming planning of the NGF.

#### **13.** CONCLUSIONS AND RECOMMENDATIONS

The two hours long program conducted successfully with the active participation of people from beneficiaries, stakeholders, government & non-government organizations and media. The presentations session went well that helped to inform the participants about organizational governance, achievements of the programs and financial details. The participants put forward their concerns and queries in open discussion session which were responded by the especially by vice president of the organization. Most of the participants provided positive feedback which is helpful for the organizational development.

Participants expected that NGF will continue such kind of program in future days as well, so that it can be clearly visible that NGF was accountable towards its right holders.

**THANK YOU** 

# 14. ANNEXES

## **Annex 1: List of Participants**

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बिति २००० मह २ गते, त्रिनदार तहनुसार अगष्ट १९, २०२३ का दिन यस नेपाल मुहर्षम् कात्रपंदेशनने आह २००५,२००० मा सञ्चालन गर्पहा कार्यकत्तरुको नार्षिक सामाणिक परीक्षण एपेश्य विज्ञान होटेल, आठागाचीमा विद्वती २०५ वने गर्पातपको दर्शस्यांतमा सम्मन्न गरियो। साथै २० कार्यकरमा -विश्वपन्न पोटो तथा गिरियोहरु संस्थान प्रयोजनको लागि सस्थानो वेषसाहट, ऐनायुक एक तथा प्रतिनेदनहरूमा सालानाई मुनै आपीन हुनै वेत ।

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मिति २००० मात्र २ मते, शनिवार तदनुसार अगष्ट १९, २०२६ का दिन रस नेपाल गुरवीन फाउन्हेशमले आ.व. २००९,२००० मा सञ्चालन संदेशे, ज्ञांपकमहत्त्वके वार्षिक सामानिक परीक्षण परेशन विजयन क्षेत्रल काठमण्डीमा दिउंची २५६ यजे तपांपलको उपस्थितिमा सम्मन गरियो। जारे वस कार्यक्रममा विभिन्नपुत्र भोटी नाद मिहियोहर ससमान प्रयोजनको जागि संस्थाको वेशसाइट, फेसबुक पेत तथा प्रतिबेदनहरूमा राजनाई कुनै आपीत हुनै छैन।

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त्तिर्थित २०२० भाद २ वर्त, शनिवार तहतुसार असण्ट १९, २०२६ वर दिन यस नेपाल गृहकीन पहाउपदेशमनो आ.स. २००१/२०६० मा जन्मानन रहेको, अर्थकमारण्यो आर्थिक मामाजिक परीक्षण एपेका सिन्तेस सेटेन, अरदमाजीमा हिन्दी २९११ वर्त सर्पायस्य उपनिवासमा स्वयन्त सिम्पर्यक्ष नेस्टे तथा मिडिसोहर संस्थारत प्रयोजनको सामि संस्थाजी वेदसाइट, पोसबुक पेत तथा प्रतिबदनहरमा राजनवाई जुनै आर्थीत हुने हैंदे ।

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## **Annex 2: Program Schedule**

## कार्यक्रम स्थल : एपेक्स विजनेस होटल, काठमाण्डौ

47 47	ग रमारा र ९७४	स विजनस हाटल, काठमाण्डा	
ऋ.स.	समय		<b>कार्य</b> क्रम
٩	२:१५-२:३०	रजिष्ट्रेशन ⁄ खाजा	
2	२:३०-२:३५	आशन ग्रहण	<ul> <li>अध्यक्षता : श्री उवाराज भण्डारी, उपाध्यक्ष, नेपाल गुडिवभ फाउण्डेशन</li> <li>प्रमुख अतिथी : माननीय कुमारी मोक्तान, मन्त्री, सामाजिक विकास मन्त्रालय, बागमती प्रदेश</li> <li>विशिष्ट अतिथी : श्री शान्त थापा, उपमेयर कागेश्वरी मनोहरा नगरपालिका, काठमाण्डौ</li> <li>विशिष्ट अतिथी : श्री सान्तानी लामा, उपमेयर गोकर्णेश्वर नगरपालिका, काठमाण्डौ</li> <li>अतिथीहर</li> </ul>
m	२:३५-२:४०	स्वागत मन्तव्य तथा कार्यक्रमको उद्देश्य बारे प्रकाश	<ul> <li>श्री किरण थापा, महासचिव, नेपाल गुडविभ फाउण्डेशन</li> </ul>
8	२:४०-३:१०	सामाजिक परिक्षण उद्देश्य, प्रिक्रया र	<ul> <li>श्री विष्णु ब. खत्री, अधिवक्ता तथा बाल अधिकार र सामाजिक परिक्षण विज्ञ</li> </ul>
X	३:१०-३:३०	प्रस्तुती (संस्थाको कार्यक्रम तथा बजेट)	<ul> <li>श्री हेम ब. मोक्तान (कार्यक्रम अधिकृत)</li> </ul>
દ્	३:३०-४:१०	खुल्ला छलफल	
9	४:१०-४:३०	SEE Graduates सम्मान कार्यक्रम	संस्थाको सहयोगमा SEE उत्तिर्ण गरेका बालबालिकाहरुलाई सम्मान कार्यक्रम
г	&: <u>\$</u> 0- <i>&amp;</i> : <b>X</b> X	प्रमुख अतिथि तथा विशिष्ट अतिथिबाट शुभकामना मन्तव्य	<ul> <li>अतिथीहरु</li> <li>विशिष्ट अतिथी- श्री सान्नानी लामा, उपमेयर गोकर्णेश्वर नगरपालिका, काठमाण्डौ</li> <li>विशिष्ट अतिथी- श्री शान्त थापा, उपमेयर कागेश्वरी मनोहरा नगरपालिका, काठमाण्डौ</li> <li>प्रमुख अतिथी, माननीय कुमारी मोक्तान, मन्त्री- सामाजिक विकास मन्त्रालय, बागमती प्रदेश, हेटौंडा</li> </ul>
٩	४:४४-४:००	जिज्ञासा तथा प्रश्नहरुको उत्तर सहित कार्यक्रमको समापन	<ul> <li>श्री उवाराज भण्डारी, उपाध्यक्ष, नेपाल गुडविभ फाउण्डेशन</li> </ul>
90	५:०० बाट	चिया / कफी तथा सामाजिक सम्बन्ध विस्तार	

#### **Annex 3: Executive committee members**

Member

Binod Karki (Senior Advocate) Advisor President Samik Bikram Shah (Carpet Sector) Vice President-Ubaraj Bhandari (NGO Sector) Kiran Thapa (NGO Sector) General Secretary -Treasurer Balram Gurung (Carpet Sector) Member Ajay Singh Karki (NGO Sector) Member Liladhar Bhandari (NGO Sector) Member Shreejana G.C (NGO Sector) Kalpana Timalshina (NGO Sector) Member

Sharada Basnet (NGO Sector)

**Annex 4: Glimpses of Social Audit Program** 









